

## Provider update

### HEDIS spotlight provider newsletter July 2023

As providers and managed care organizations (MCOs), we are in a critical position to keep our fingers on the pulse of our members. As we return to a more normal life from the various changes that occurred during the COVID pandemic, we want to emphasize HEDIS® measures that apply to the mental and physical health of our members.

#### Antidepressant Medication Management (AMM) – acute and continuation phase treatment

HEDIS definition:	
Members 18 years of age and older as of April 30 of the measurement year, who were treated with antidepressant medication, had a diagnosis of major depression, and who remained on an antidepressant medication treatment	
Documentation tips:	
<b>Measurement period</b>	<ul style="list-style-type: none"> <li>The 12-month window starting on May 1 of the prior year to the measurement year and ending on April 30 of the measurement year.</li> </ul>
<b>What two treatments are reported?</b>	<ul style="list-style-type: none"> <li><b>Effective acute phase treatment:</b> the percentage of members who remained on an antidepressant medication for at least 84 days (12 weeks)</li> <li><b>Effective continuation phase treatment:</b> the percentage of members who remained on an antidepressant medication for at least 180 days (six months)</li> </ul>
<b>Treatment days</b>	<p>The actual number of calendar days covered with prescriptions within the specified measurement interval</p> <p>For effective continuation phase treatment, a prescription of 90 days (three months) supply dispensed on the 151st day will have 82 days counted in the 232-day interval.</p>
<b>Record your efforts</b>	<ul style="list-style-type: none"> <li>Identify all acute and nonacute inpatient stays.</li> <li>Identify the admission and discharge dates for the stay. Either an admission or discharge during the time frame meets the criteria.</li> </ul>
<b>Helpful tips</b>	<p>Educate your members and their spouses, caregivers, and/or guardians about the importance of:</p> <ul style="list-style-type: none"> <li>Complying with long-term medications.</li> <li>Not abruptly stopping medications without consulting you.</li> <li>Contacting you immediately if they experience any unwanted/adverse reactions so that their treatment can be re-evaluated.</li> <li>Calling your office if they cannot get their medications refilled.</li> <li>Scheduling and attending follow-up appointments to review the effectiveness of their medications.</li> <li>Providing you with access to their behavioral health records if the member has a behavioral health diagnosis and you are their primary</li> </ul>

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	<p>care provider.</p> <ul style="list-style-type: none"> <li>• Considering electronic data sharing with your health plan to capture all coded elements, if utilizing an electronic medical records (EMR) system. Contact your Network Relations consultant for additional details and questions.</li> <li>• Participating in a behavioral health case management program.</li> </ul>
<b>Required exclusions</b>	<ul style="list-style-type: none"> <li>• Members using hospice anytime during the measurement year</li> <li>• Members who did not have an encounter with a diagnosis of major depression during the 121-day period from 60 days prior to the index prescription start date (IPSD), through the IPSD, and the 60 days after the IPSD</li> <li>• Members who died during the measurement year</li> </ul>
<b>Description</b>	<b>CPT®/HCPCS/ICD-10</b>
Major depression	<b>ICD-10:</b> F32.0-F32.4, F32.9, F33.0-F33.3, F33.41, F33.9
Behavioral health outpatient	<p><b>CPT:</b> 98960-98962, 99078, 99202-99205, 99211-99215, 99241-99245, 99341-99345, 99347-99350, 99381-99387, 99391-99397, 99401-99404, 99411, 99412, 99483, 99492-99494, 99510</p> <p><b>HCPCS:</b> G0155, G0176, G0177, G0409, G0463, G0512, H0002, H0004, H0031, H0034, H0036, H0037, H0039, H0040, H2000, H2010, H2011, H2013-H2020, T1015</p>
Electroconvulsive therapy	<p><b>CPT:</b> 90870</p> <p><b>ICD-10-PCS:</b> GZB0ZZZ, GZB1ZZZ, GZB2ZZZ, GZB3ZZZ, GZB4ZZZ</p>
Online assessments	<p><b>CPT:</b> 98970, 98971, 98972, 99421, 99422, 99423, 99457</p> <p><b>HCPCS:</b> G0071, G2010, G2012</p>
Telephone visits	<b>CPT:</b> 98966, 98967, 98968, 99441, 99442, 99443

**Note:** The codes listed are for informational purposes only and are not intended to suggest or guide reimbursement. If applicable, refer to your provider contract or health plan contact for reimbursement information. For a complete list of CPT codes, go to the American Medical Association website at [ama-assn.org](http://ama-assn.org).

**Follow-Up After Emergency Department Visit for Mental Illness (FUM)**

<b>HEDIS definition:</b>	
This measure evaluates members ages 6 years and older with a principal diagnosis of mental illness or self-harm, who had a follow up visit for mental illness.	
<b>Documentation tips:</b>	
<b>What two rates are reported?</b>	<ul style="list-style-type: none"> <li>• The percentage of emergency department (ED) visits for which the member received follow-up within 30 days of the ED visit (31 total days)</li> <li>• The percentage of ED visits for which the member received follow-up within seven days of the ED visit (eight total days)</li> </ul>
<b>What counts for a follow-up visit within 30 days?</b>	<ul style="list-style-type: none"> <li>• An outpatient visit with any provider</li> <li>• A telehealth visit with any provider</li> <li>• A telephone visit with any provider</li> </ul>
<b>Exclusions</b>	<ul style="list-style-type: none"> <li>• Member using hospice anytime during the measurement year</li> <li>• ED visits that result in an inpatient stay</li> <li>• ED visits followed by admission to an acute or nonacute inpatient care</li> </ul>

	<p>setting on the date of the ED visit or within the 30 days after the ED visit (31 total days)</p> <ul style="list-style-type: none"> <li>Members who died during the measurement year</li> </ul>
<b>Services</b>	<b>CPT/HCPCS/ICD-10</b>
Behavioral health outpatient	<p><b>CPT:</b> 98960-98962, 99078, 99202-99205, 99211-99215, 99241-99245, 99341-99345, 99347-99350, 99381-99387, 99391-99397, 99401-99404, 99411, 99412, 99483,99492, 99493, 99494, 99510</p> <p><b>HCPCS:</b> G0155, G0176, G0177, G0409, G0463, G0512, H0002, H0004, H0031, H0034, H0036, H0037, H0039, H0040, H2000, H2010, H2011, H2013-H2020, T1015</p>
Telehealth place of service (POS)	02
Visit setting unspecified	<p><b>CPT:</b> 90791, 90792, 90832, 90833, 90834, 90836, 90837, 90838, 90839, 90840, 90845, 90847, 90849, 90853, 90875, 90876, 99221, 99222, 99223, 99231, 99232, 99233, 99238, 99239, 99251, 99252, 99253, 99254, 99255</p>
Online assessments	<p><b>CPT:</b> 98970, 98971, 98972, 99421, 99422, 99423, 99457, 99458</p> <p><b>HCPCS:</b> G0071, G2010, G2012, G2250, G2251, G2252</p>
Telephone visits	<b>CPT:</b> 98966, 98967, 98968, 99441, 99442, 99443
Mental illness	<p><b>ICD-10:</b> F20.0-F20.3, F20.5, F20.81, F20.89, F20.9, F21, F22, F23, F24, F25.0, F25.1, F25.8, F25.9, F28, F29, F30.10-F30.13, F30.2-F30.4, F30.8, F30.9, F31.0, F31.10-F31.13, F31.2, F31.30-F31.32, F31.4, F31.5, F31.60-F31.64, F31.70- F31.78, F31.81, F31.89, F31.9, F32.0-F32.5, F32.8, F32.81, F32.89, F32.9, F33.0-F33.3, F33.40-F33.42, F33.8, F33.9, F34.0, F34.1, F34.8, F34.81, F34.89, F34.9, F39, F42, F42.2-F42.4, F42.8, F42.9, F43.0, F43.10-F43.12, F43.20-F43.25, F43.29, F43.8, F43.9, F44.89, F53, F53.0, F53.1, F60.0-F60.7, F60.81, F60.89, F60.9, F63.0-F63.3, F63.81, F63.89, F63.9, F68.10-F68.13, F68.8, F68.A, F84.0, F84.2, F84.3, F84.5, F84.8, F84.9, F90.0-F90.2, F90.8, F90.9, F91.0-F91.3, F91.8, F91.9, F93.0, F93.8, F93.9, F94.0-F94.2, F94.8, F94.9</p>
Mental health diagnosis	<p>F03.90, F03.91, F20.0-F20.3, F20.5, F20.81, F20.89, F20.9, F21-F24, F25.0, F25.1, F25.8, F25.9, F28, F29, F30.10-F30.13, F30.2-F30.4, F30.8, F30.9, F31.0, F31.10-F31.13, F31.2, F31.30-F31.32, F31.4, F31.5, F31.60-F31.64, F31.70-F31.78, F31.81, F31.89, F31.9, F32.0-F32.5, F32.81, F32.89, F32.9, F33.0-F33.3, F33.40-F33.42, F33.8, F33.9, F34.0, F34.1, F34.81, F34.89, F34.9, F39, F40.00-F40.02, F40.10, F40.11, F40.210, F40.218, F40.220, F40.228, F40.230-F40.233, F40.240-F40.243, F40.248, F40.29, F40.291, F40.298, F40.8, F40.9, F41.0, F41.1, F41.3, F41.8, F41.9, F42.2-F42.4, F42.8, F42.9, F43.0, F43.10-F43.12, F43.20-F43.25, F43.29, F43.8, F43.9, F44.0-F44.2, F44.4-F44.7, F44.81, F44.89, F44.9, F45.0, F45.1, F45.20-F45.22, F45.29, F45.41, F45.42, F45.8, F45.9, F48.1, F48.2, F48.8, F48.9, F50.00-F50.02, F50.2, F50.82, F50.89, F50.9, F51.01-F51.05, F51.09, F51.11-F51.13, F51.19, F51.3-F51.5, F51.8, F51.9, F52.0, F52.1, F52.21, F52.22, F52.31, F52.32, F52.4, F52.5, F52.6, F52.8, F52.9, F53.0, F53.1, F59, F60.0-F60.7, F60.81, F60.89, F60.9, F63.0-F63.3, F63.81, F63.89, F63.9, F64.0-F64.2, F64.8, F64.9, F65.0-F65.4, F65.5-F65.52, F65.81, F65.89, F65.9, F66, F68.10-F68.13, F68.8, F69, F80.0-F80.2, F80.4, F80.81, F80.82, F80.89, F80.9, F81.0, F81.2, F81.81, F81.89, F81.9, F82, F84.0, F84.2, F84.3, F84.5, F84.8, F84.9, F88,</p>

	F89, F90.0, F90.1, F90.2, F90.8, F90.9, F91.0-F91.3, F91.8, F91.9, F93.0, F93.8, F93.9, F94.0-F94.2, F94.8, F94.9, F95.0-F95.2, F95.8, F95.9, F98.0, F98.1, F98.21, F98.29, F98.3-F98.5, F98.8, F98.9, F99
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