

Foundational Community Supports Transition Assistance Program Quick Reference Guide

Foundational Community Supports (FCS) third-party administrator (TPA) contact information:

Phone: 844-451-2828

Fax: 844-470-8859

• Email: TransitionAssistanceFCS@wellpoint.com

FCS provider website

What is the role of Wellpoint?

As the TPA of the FCS program, Wellpoint manages the Transition Assistance Program (TAP) funds, which serves enrollees of the FCS Supportive Housing program. Wellpoint provides administrative oversight of TAP including contracting, authorizations, payment, quality assurance, and reporting.

What is the Transition Assistance Program (TAP)?

TAP is a program designed to support Foundational Community Supports-Supportive Housing (FCS-SH) enrollees. It is time-limited, flexible funding assistance that covers housing-related fees, including move-in costs, first and last month's rent, deposits, and non-refundable fees. TAP aligns with the Community Behavioral Health Rental Assistance program (CBRA), Section 8 (project-based and Housing Choice Voucher), and other longer-term rental assistance programs.

Who is eligible?

To be eligible for TAP, an FCS-SH enrollee must meet the following criteria:

- Active FCS-eligible Medicaid. See the FCS Medicaid Eligibility Check (PDF).
- Authorized by Wellpoint to receive FCS supportive housing services and active FCS-SH enrollment segments in Provider One. See the FCS Enrollment Inquiry Process Guide (PDF)
- Experiencing a behavioral health treatment need
- Moving into housing

How do I request TAP funding with FCS for an SH enrollee?

Step 1:

FCS supportive housing provider completes the Online FCS TAP Request Form on the Wellpoint site for FCS for approval and reimbursement.

Step 2:

Wellpoint responds to TAP for FCS request within five business days with an approval, denial, or rejection requesting more information.

Step 3:

Once approved, FCS provider receives payment through electronic funds transfer (EFT) or paper check.

What is covered and how much is covered?

FCS-SH enrollees must be making housing transitions to access TAP funding. Providers will need to have an attestation form from the enrollee that states the individual is moving. FCS-SH enrollees can use TAP funding with a maximum spending amount of \$5,000 per 12-month period. TAP funds are not guaranteed.

All TAP requests must be pre-approved prior to spending the funds for the enrollee. No backdated TAP requests will be accepted.

TAP funding will be split into two funding periods. The first will be \$1,350,000 available July 1, 2024, and the second will be \$1,350,000 available January 1, 2025.

Below are TAP-eligible items and the rate of each item that we can pay up to. Amounts over the can spend amount must be submitted as an ETP.

TAP for FCS funding category	Items covered	Can spend
IDs and other documentation	 Identification documents/cards Birth certificates Social Security cards 	Up to \$80 each
Application fees	Rental application feesBackground checkCredit check	Up to \$100 each
Transitional housing fees	Fees associated with entering certain transitional housing such as urinalysis	Up to \$100 each
Moving expenses *Can be used once per 12- month period.	Moving vehicle rentalMoving supplies	Up to \$300 total

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Move-in assistance	•	Security, pet, and/or damage	Up ·	to \$5,000 total:
*Can be used once per 12- month period.		deposits	•	Monthly rent must be under
	•	First and last month's rent		120% fair market rent (FMR)
	•	Any appropriate and	•	Enrollee must have the
		reasonable non-refundable		ability to pay ongoing rent
		fees (fees may be annualized)		with or without long-term
				rental assistance.

What items require an exception to policy (ETP) request?

An ETP can be requested if an item is not listed on the approved list above and is a barrier to housing transition or if seeking funding beyond \$5,000 per 12-month period, with up to \$1,500 available to cover certain home essentials and sustainability items.

TAP for FCS funding category	Items covered	Can spend
Home essentials & sustainability items	MattressSmall household appliancesLight furnishingsCleaning supplies	 Maximum spending amount for any combination of these items: \$1,500
Arrears Note: A rental ledger reflecting the amount requested must be sent to TransitionAssistanceFCS@wellpoint.com at the time of the request	 Utility Rental Storage	Maximum spending amount for past-due rents and rental arrearages: \$1,500
Home modifications	Reasonably priced home modifications approved by landlords	ETP required

TAP cannot cover the following:

- Phone purchases or repairs
- Vehicle purchases or repairs
- RV/trailer purchases or repairs
- Washer/dryer unit purchases or repairs
- Stove/oven purchases or repairs
- Medical copays

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- Personal hygiene products (for example, deodorant, soap)
- Debt beyond any related to a previous housing circumstance where rent and/or utilities are owed
- Disbursal of funding directly to an enrollee
- Clothing
- Transportation costs