

STAR+PLUS long-term services and supports provider update

Summary: Effective September 1, 2019, Wellpoint will make updates to the *STAR+PLUS LTSS Billing Matrix*. Additional changes include claims billing revisions. Long-term services and supports (LTSS) training sessions are also upcoming.

Billing codes

All claims are required to be billed with a procedure code, modifier (if applicable) and the appropriate place of service code in order for the claim to be reimbursed accordingly. LTSS services must be billed according to the Wellpoint *STAR+PLUS LTSS Fee Schedule*. Ensuring the correct procedure code, modifier and incremental units are billed appropriately is important.

The correct financial management service-fee procedure code and modifier must be billed with the correct consumer-directed services model service.

Service description	HCPCS codes	Modifier 1	Modifier 2	Modifier 3	Units
PAS agency model (non-HCBS)	S5125	U5			15 minutes = 1 unit
PAS agency model (non-HCBS) (CFC)	S5125	U5	U7		15 minutes = 1 unit
PAS agency model (HCBS)	S5125	U3			15 minutes = 1 unit
PAS agency model (HCBS) (CFC)	S5125	U3	U7		15 minutes = 1 unit
PAS protective supervision agency model (HCBS)	S5125	U3	U1		15 minutes = 1 unit
PAS consumer-directed services (CDS) (non-HCBS)	S5125	U5	UC		15 minutes = 1 unit
PAS CDS (non-HCBS) (CFC)	S5125	U5	UC	U7	15 minutes = 1 unit
PAS CDS (HCBS)	S5125	U3	UC		15 minutes = 1 unit
PAS CDS (HCBS) (CFC)	S5125	U3	UC	U7	15 minutes = 1 unit
PAS protective supervision (CDS) (HCBS)	S5125	U3	UC	U1	15 minutes = 1 unit
PAS service responsibility option (SRO) (non-HCBS)	S5125	U5	UD		15 minutes = 1 unit
PAS SRO (non-HCBS) (CFC)	S5125	U5	UD	U7	15 minutes = 1 unit
PAS SRO (HCBS)	S5125	U3	UD		15 minutes = 1 unit
PAS SRO (HCBS) (CFC)	S5125	U3	UD	U7	15 minutes = 1 unit

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Medicaid services provided by Wellpoint Insurance Company to members in the Medicaid Rural Service Area and the STAR Kids program and Wellpoint Texas, Inc. to all other Wellpoint members in Texas.

Medicare-Medicaid Plan services provided by Wellpoint Texas, Inc.

Service description	HCPCS codes	Modifier 1	Modifier 2	Modifier 3	Units
Habilitation agency model (non-HCBS) (CFC)	T2017	U5	U7		15 minutes = 1 unit
Habilitation agency model (HCBS) (CFC)	T2017	U3	U7		15 minutes = 1 unit
Habilitation CDS (non-HCBS) (CFC)	T2017	U5	UC	U7	15 minutes = 1 unit
Habilitation CDS (HCBS) (CFC)	T2017	U3	UC	U7	15 minutes = 1 unit
Habilitation SRO (non-HCBS) (CFC)	T2017	U5	UD	U7	15 minutes = 1 unit
Habilitation SRO (HCBS) (CFC)	T2017	U3	UD	U7	15 minutes = 1 unit
Respite care agency option (AO) (HCBS)	T1005	U3			15 minutes = 1 unit
Respite care (CDS) (HCBS)	T1005	U3	UC		15 minutes = 1 unit
Respite Care Service Responsibility Option (SRO) (HCBS)	T1005	U3	UD		15 minutes = 1 unit

Upcoming training sessions

Visit our website to view upcoming LTSS provider training sessions at <https://providers.wellpoint.com/TX> > Provider Resources & Documents > Training Schedules & Meeting Information.

Claims billing changes for agency model providers:

- Claims with dates of service on or after September 1, 2019, will need to be billed through TMHP:
 - Submit a new claim to Wellpoint for dates of service before September 1, 2019.
 - Submit a new claim to TMHP for dates of service on or after September 1, 2019.
- If claims with dates of service on or after September 1, 2019, are submitted to Wellpoint, the claim will be rejected, and the provider agency will need to submit the claim to TMHP.
- Claims cannot overlap the date of service with a date of service before and after September 1, 2019. If the claim contains dates of service that overlap, the claim will be rejected.

What if I need help?

If you have questions about this communication or need help with anything else, contact your local Provider Relations representative (see below) or call Provider Services:

- Medicaid: **833-731-2162**
- Medicare-Medicaid Plan: **855-878-1785**

Provider Relations representative	Assigned territory	Phone number
Jennifer Pena	Bexar/Travis	210-835-6573
Deidre Haynie	Dallas/Tarrant	817-861-7700, ext. 106-123-8026
Maribel Martinez	El Paso	915-842-8229, ext. 106-108-2017
Kristal Babino	Jefferson/Houston	713-218-5151, ext. 106-126-3008
Nancy Belcher	West Rural Service Area/Lubbock/Amarillo	325-514-8909