



## Provider Relationship Account Management Team (Middle Tennessee Grand Region)

Tennessee | Medicaid

Provider Relations Middle Tennessee Grand Region	Counties/accounts		Contact information
<b>Yvette Thompson</b> <i>Manager, Provider Relationship Account Management</i>	<b>Middle TN Grand Region</b>  <b>Nashville Metro Area and remaining counties in Middle TN, including bordering counties.</b>		<b>Cell: 629-295-0361</b> <b>Email: Yvette.Thompson@wellpoint.com</b>
<b>Sharon Russell</b> <i>Provider Relationship Account Manager (Middle Grand Region)</i>	<b>Counties serviced:</b> <ul style="list-style-type: none"><li>• Davidson (by zip, see pages 5-6)</li><li>• Sumner</li><li>• Trousdale</li><li>• Clay</li><li>• Macon</li></ul>	<b>Large physician groups:</b> <ul style="list-style-type: none"><li>• Tennessee Orthopedic Alliance (TOA)</li><li>• Tennessee Oncology</li><li>• ADI</li></ul> Hospital/facility <i>See Facility and Ancillary listing on page 5.</i>	<b>Cell: 615-934-0233</b> <b>Email: SharonD.Russell@wellpoint.com</b>
<b>Monica Zackery</b> <i>Provider Relationship Account Manager</i>	<b>Counties serviced:</b> <ul style="list-style-type: none"><li>• Cumberland</li></ul>	<b>Large physician groups:</b>	<b>Cell: 615-454-8151</b> <b>Email: Monica.Zackery@wellpoint.com</b>

<https://provider.wellpoint.com/tn>

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<i>(Middle Grand Region)</i>	<ul style="list-style-type: none"> <li>• Davidson* (by zip, see pages 5-6)</li> <li>• Fentress</li> <li>• Jackson</li> <li>• Overton</li> <li>• Putnam</li> <li>• Pickett</li> </ul>	<ul style="list-style-type: none"> <li>• Health Departments</li> <li>• Fast Pace</li> <li>• Caris</li> <li>• Maxim</li> </ul> <p><b>Hospital/facility</b></p> <ul style="list-style-type: none"> <li>• Maury Regional</li> <li>• HCA</li> </ul> <p>See Facility and Ancillary listing on page 5.</p>	
<p><b>Briona Witcher</b></p> <p><i>Provider Relationship Account Consultant (Middle Grand Region)</i></p>	<p><b>Counties serviced:</b></p> <ul style="list-style-type: none"> <li>• Cheatham</li> <li>• Davidson* (by zip, see pages 5-6)</li> <li>• Houston</li> <li>• Montgomery</li> <li>• Robertson</li> <li>• Stewart</li> <li>• Dickson</li> <li>• Hickman</li> <li>• Humphreys</li> <li>• Perry</li> <li>• Lewis</li> <li>• Lawrence</li> <li>• Giles</li> <li>• Wayne</li> </ul>	<p><b>Large physician groups</b></p> <ul style="list-style-type: none"> <li>• Nephrology Associates</li> <li>• Pediatrix</li> <li>• Heritage Medical Assoc</li> <li>• Results Physiotherapy</li> <li>• Urology Associates</li> <li>• Hope Family Health</li> <li>• (FQHC)</li> <li>• Neurology Associates</li> <li>• Neurosurgeon Assoc.</li> </ul> <p><b>Hospital/facility</b></p>	<p><b>Cell: 615-210-3108</b>  <b>Email: Briona.Witcher@wellpoint.com</b></p>

		<ul style="list-style-type: none"> <li>• Houston County Comm</li> <li>• Hospital</li> <li>• Three Rivers Medical Center</li> <li>• Clarksville Gateway Hospital</li> <li>• Perry Community Hosp</li> </ul>	
<p><b>Vacant</b>  <i>Provider Relationship Account Consultant</i>  <i>* Please contact <b>Wcrrc</b></i>  <i><b>Rf mk nqml</b> until the position is filled.</i></p> <p><i>(Middle Grand Region)</i></p>	<p><b>Counties serviced:</b></p> <ul style="list-style-type: none"> <li>• Davidson (by zip, see pages 5-6)</li> <li>• Lincoln</li> <li>• Marshall</li> <li>• Maury</li> <li>• Moore</li> <li>• Williamson</li> <li>• Wilson</li> <li>• Warren</li> <li>• Dekalb</li> <li>• Smith</li> <li>• White</li> <li>• Van Buren</li> <li>• Bedford</li> <li>• Rutherford</li> <li>• Cannon</li> <li>• Coffee</li> </ul>	<p>Large physician groups:</p> <ul style="list-style-type: none"> <li>• Murfreesboro Medical Clinic</li> <li>• Premier Internal Medicine</li> <li>• STAR Physical Therapy</li> </ul>	

<b>Paula Kinnard</b> <i>Strategic Provider Account Director</i>  <i>(Statewide)</i>	<b>Counties serviced:</b> <ul style="list-style-type: none"> <li>Statewide</li> </ul>	<b>Hospitals and large specialty physician groups:</b> <ul style="list-style-type: none"> <li>Vanderbilt</li> <li>Stones River IPA</li> <li>HCA</li> </ul>	<b>Cell: 615-509-0840</b> <b>Email: PaulaC.Kinnard@wellpoint.com</b>
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Sharon Russell	Monica Zackery	Briona Witcher	Vacant ( <i>Yvette Thompson Interim</i> )
37207 - Northeast Nashville	37203 - Nashville	37201 - Nashville	37013 - Antioch
37189 - Whites Creek	37209 - Nashville	37205 - Nashville	37027 - Brentwood
37138 - Old Hickory	37204 - Melrose	37208 - Nashville	37076 - Hermitage
37206 - East Nashville	37220 - Melrose	37219 - Nashville	37211 - South Nashville
37216 - East Nashville		37221 - Bellevue	37217 - Nashville
37218 - Nashville		37232 - Vandy area	37214 - Donelson
37228 - Metro Center		37212 - Nashville	37210 - Nashville
37115 - Madison		37080 - Joelton	37215 - Nashville
37072 - Goodlettsville			37236 - Baptist

ZIP code fallout		
<i>Account Manager</i>  <i>(Middle Grand Region)</i>	<b>Maury</b>	Marshall Medical Center Maury Regional Hospital Wayne Medical Center Maury Regional Medical Group
	<b>Independent</b>	TrustPoint Hospital Williamson Medical Center
	<b>Home health</b>	Adoration Home Health Hickman Community Home Care Highland Rim Home Health Home Healthcare Solutions Maury Regional Home Services Maxim Healthcare Services Vanderbilt Home Care Services Abilishealth Nashville Volunteer HomeCare of Middle TN (Quality First Home Care)  <b>Home health secondary:</b> <ul style="list-style-type: none"> <li>• Home First of Middle Tennessee, 11344356</li> <li>• Home Healthcare Solutions, 01391632</li> <li>• Home Healthcare of Middle Tennessee, 01039112</li> <li>• Quality Private Duty Care, 10076362</li> <li>• Silver Angels of Sumner, 01674844</li> <li>• Advance Care Health Services, 01426878</li> </ul>

	<b>Ancillary</b>	<b>Key accounts:</b> <ul style="list-style-type: none"> <li>• Hospice Compassus</li> <li>• Adoration Hospice</li> <li>• AseraCare HS,</li> <li>• AseraCare HS</li> <li>• New Horizons Hospice</li> <li>• Unity Hospice</li> <li>• Davita Dialysis</li> <li>• Infinity Birthing Center</li> </ul> <b>Counties serviced:</b> <ul style="list-style-type: none"> <li>• Cumberland</li> <li>• Davidson</li> <li>• Fentress</li> <li>• Jackson</li> <li>• Overton</li> <li>• Pickett</li> <li>• Putnam</li> </ul>
Sharon Russell <i>Provider Relationship Account Manager</i>	<b>Ascension</b>	St. Thomas Hickman/Spinal Surgery/Midtown/Rutherford/West/DeKalb/River Park/Stones River/Highland
	<b>Lifepoint</b>	Crockett Hospital/Southern TN Regional Health System Pulaski/LifePoint Livingston/Riverview Regional Med. Ctr./Southern TN Medical Center/Starr Regional Medical Ctr./Sumner Reg. Med. Ctr./Trousdale Medical Ctr.

ZIP code fall out		
(Middle Grand Region)	CHS	Tennova Healthcare: <ul style="list-style-type: none"> <li>• Harton</li> <li>• Clarksville</li> <li>• Lebanon</li> <li>• Shelbyville</li> <li>• Jamestown</li> </ul>
	Independent	Lincoln Medical Center Nashville General Hospital Northcrest Regional Macon County General United Medical Center Cookeville Regional Medical Center Cumberland River
	Home Health	Cumberland River Homecare Gateway Home Health Clarksville Heritage Home Health HighPoint HomeCare Home Care Solutions Lifeline Home Health Care Lincoln Medical Home Health & Hospice Premiere Home Health Suncrest Home Health of Nashville  <b>Home health secondary:</b> <ul style="list-style-type: none"> <li>• Suncrest Home Health, ID 01061512</li> <li>• Suncrest Companion Services of Manchester, 10346144/1427085</li> <li>• Suncrest Companion Services of Madison, 10346198/01061512</li> <li>• Suncrest Companion Services of Smithville, 10351672</li> </ul>

		<ul style="list-style-type: none"><li>• Elk Valley Health Services, 01038558</li></ul>
	Ancillary	<p><b>Key accounts:</b></p> <ul style="list-style-type: none"><li>• Alive Hospice</li><li>• Avalon Hospice</li><li>• Clarksville Gateway Hospice</li><li>• Kindred Hospice</li><li>• Gentiva Hospice</li><li>• Guardian hospice</li><li>• Willowbrook Hospice</li><li>• Amedysis Hospice</li><li>• Caris Hospice</li></ul> <p><b>Counties:</b></p> <ul style="list-style-type: none"><li>• Davidson</li><li>• Sumner</li><li>• Trousdale</li></ul>