

Long-term services and supports Health Care Networks team

Tennessee | Medicaid

Name and role	Counties	Contact information
Heather Shaffer, Manager Provider Relationship Account Management	Statewide	Cell: 615-626-5646 heather.shaffer@wellpoint.com
Darlene Baskette, Network Relations Consult Manager East grand region	East counties serviced Carter Claiborne Cocke Grainger Greene Hamblen Hancock Hawkins Jefferson Johnson Sevier Sullivan Unicoi Union Washington	Cell: 865-228-3142 darlene.baskette@wellpoint.com
Monica Casey, Network Relations Consult Manager East grand region	East counties serviced Bledsoe Blount Bradley Hamilton Marion McMinn Polk Middle counties serviced Cannon Coffee	Cell: 615-948-3062 monica.casey@wellpoint.com

provider.wellpoint.com/tn

Medicaid coverage provided by Wellpoint Tennessee, Inc.

We comply with the applicable federal and state civil rights laws, rules, and regulations and do not discriminate against members or participants in the provision of services on the basis of race, color, national origin, religion, sex, age, or disability. If a member or a participant needs language, communication, or disability assistance or to report a discrimination complaint, call 833-731-2154. Information about the civil rights laws can be found at tn.gov/tenncare/members-applicants/civil-rights-compliance.html.

TNWP-CD-073942-24 | November 2024

Name and role	Counties	Contact information
	Franklin Grundy Sequatchie VanBuren Warren	
<p>Lee-Ann Hartlett, Network Relations Consult Manager</p> <p>East grand region</p>	<p>East counties serviced</p> <p>Anderson Campbell Cumberland Knox Loudon Meigs Monroe Morgan Rhea Roane Scott</p> <p>Middle counties serviced</p> <p>Clay Fentress Jackson Overton Pickett Putnam White</p>	<p>Cell: 865-567-2551 lee-ann.hartlett@wellpoint.com</p>
<p>Roosevelt Fayne, Network Relations Consult Manager</p> <p>Middle grand region</p>	<p>Middle counties serviced</p> <p>Cheatham Davidson Dickson Giles Hickman Humphreys Lawrence Lewis Perry Wayne</p>	<p>Cell: 615-626-8263 roosevelt.fayne@wellpoint.com</p>
<p>Heather Miller, Network Relations Consult Manager</p> <p>Middle grand region</p>	<p>Middle counties serviced</p> <p>Bedford DeKalb Lincoln Macon</p>	<p>Cell: 615-450-8763 heather.miller@wellpoint.com</p>

Name and role	Counties	Contact information
	Marshall Maury Moore Robertson Rutherford Smith Sumner Trousdale Williamson Wilson	
Karen Cross, Network Relations Consult Manager West grand region	West counties serviced Benton Carroll Chester Crockett Decatur Dyer Fayette Gibson Hardeman Hardin Haywood Henderson Henry Lake Lauderdale Madison McNairy Obion Tipton Weakley Middle counties serviced Montgomery Stewart	Cell: 615-571-0687 karen.cross@wellpoint.com
Heather Shaffer, Manager Provider Relationship Account Management West grand region	West county serviced Shelby	Cell: 615-626-5646 heather.shaffer@wellpoint.com

Other long-term services and supports (LTSS) Health Care Networks team contacts

Name and role	Counties	Contact information
Katie Adcock, Network Development Analyst Lead	Statewide	Cell: 865-440-9422 katie.adcock@wellpoint.com
Sharita McCoy, Network Development Analyst Lead	Statewide	Cell: 615-218-9985 sharita.mccoy@wellpoint.com
Maria Robinson, Network Development Analyst Lead	Statewide	Cell: 901-569-7350 maria.robinson@wellpoint.com

LTSS workforce development

Name and role	Counties	Contact information
Simone Stewart, Workforce Development Director	Statewide	Cell: 865-207-4390 simone.stewart@wellpoint.com