

To: Managed Care Organizations (MCOs)
From: Matt Brown, Director of Employment and Community First CHOICES
Date: January 13, 2021
Subject: **Reinstatement of Timely Filing and Claims Submission for Employment and Community First CHOICES**

The purpose of this memorandum is to advise you of the reinstatement of timely filing and claims submission for services provided in the Employment and Community First (ECF) CHOICES program. MCOs and ECF CHOICES providers are expected to be in compliance with all timely filing requirements by July 1, 2021.

As you are aware, timely filing requirements were previously waived for the Employment and Community First CHOICES program in 2017 to allow providers time to acclimate to a new program. Based on recent conversations with the health plans, TennCare is reasonably assured that providers are now able to bill and be reimbursed for services provided to ECF CHOICES members. Therefore, TennCare is reinstating timely filing requirements and expects full compliance by July 1, 2021.

Pursuant to the contract with TennCare for statewide managed care services, MCOs are required to comply with all applicable state and federal laws, rules and regulations, and contractual requirements for timely filing including, but not limited to, the following:

- TCA 56-32-126
- CRA Section 2.22.4
- CRA Section 2.12.9.28
- CRA Section 2.12.9.29

Thank you for your attention to the matter and for your assistance with achieving and maintaining compliance with timely filing requirements.

As always, we appreciate your partnership. If you have any questions or need additional clarification regarding the information provided herein, please contact Matt Brown at matthew.j.brown@tn.gov.