

Stay covered NJ

NJ FamilyCare is restarting eligibility renewals after a three-year pause. Healthcare providers have a special role as a trusted source of health information. There is no better time to discuss the importance of remaining insured, healthy, and safe than when a patient receives medical care. Each day, staff have the opportunity to remind patients about renewal of their NJ FamilyCare/Medicaid coverage.

Patients may not realize that they need to renew their Medicaid benefits annually. Patients will receive a letter about their NJ FamilyCare Medicaid or Children's Health Insurance Program (CHIP) coverage when it is time to renew. The letter will let your patient know if they need to complete a renewal and what is needed. For additional information also refer to the [Ready, Set, Renew](#) article published in our July edition of [ProviderNews](#).

Please talk to patients about updating their contact information with NJ FamilyCare and responding promptly to all NJ FamilyCare mail. When a patient with NJ FamilyCare coverage reports a new address to your office, please remind them to call **800-701-0710 (TTY 711)** to update their address with NJ FamilyCare too.

To help DMAHS get the word out, visit the [StayCoveredNJ](#) website now. There, you will find printable materials, including posters in 21 languages in the [Toolkit](#) and [Frequently Asked Questions](#). Please post materials in a spot that is visible to the people we mutually serve – reception desks and waiting areas are ideal locations. You can also email DMAHS at DMAHS.CommunityCollab@dhs.nj.gov if you need a print run of over 100 posters – they are happy to provide them.

If you have patients that have questions or need additional assistance with the renewal process, please have them email NJMembers@wellpoint.com or call **833-731-2147 (TTY 711)**.