

New online learning course — *What Matters Most: Improving the Patient Experience*

Wellpoint is committed to improving provider and patient interactions to ensure positive patient experiences with health care. As a result, Wellpoint is now offering a new online learning course — *What Matters Most: Improving the Patient Experience* — to address gaps in and offer approaches to communication with patients. This curriculum is available at no cost to providers and their clinical staff nationwide and providers may apply their completion of the course toward continuing medical education credit certification. The training has been reviewed and is acceptable for up to one (1) prescribed credit by the American Academy of Family Physicians.