

Pharmacy corner

Summary

Wellpoint continues to prioritize making the pharmacy prior authorization (PA) process and the *Formulary* easier to navigate. With this in mind, we offer the tools below for our providers.

Electronic prior authorization (ePA) through CoverMyMeds®:*

Wellpoint continues to prioritize making the pharmacy prior authorization (PA) process and the *Formulary* easier to navigate. With this in mind, we offer the tools below for our providers:

- Approximately 81% of all pharmacy PA requests are submitted online with a quicker turnaround time compared to PA requests submitted via phone or fax.
- Providers can also submit medical injectable PA requests online.
- Providers can submit requests through the Availity* link on our provider website [**insert provider website**] or directly at <https://www.covermymeds.com>.

Support with ePA through CoverMyMeds:

Wellpoint continues to prioritize making the pharmacy prior authorization (PA) process and the *Formulary* easier to navigate. With this in mind, we offer the tools below for our providers:

- For the Support Center and to register for a weekly webinar on how to use CoverMyMeds for PAs for all plans and all medications, visit <https://www.covermymeds.com/main/support>.
- For support via chat, locate and activate the chat window in the bottom right of the webpage.
- For support via phone, call **866-452-5017**.

Hot Tips:

- *Hot Tips* offers preferred drug alternatives for commonly prescribed drug classes or chronic conditions. Currently, *Hot Tips* for acne, allergies, asthma, chronic pain, diabetes, proton pump inhibitors, and topical corticosteroid medications are available.
- *Hot Tips* can be found on our provider website at [https://provider.wellpoint.com/md/Eligibility & Pharmacy > Pharmacy Information > Hot Tips](https://provider.wellpoint.com/md/Eligibility%20&%20Pharmacy%20>%20Pharmacy%20Information%20>%20Hot%20Tips).

PDL and searchable Formulary:

- The *Preferred Drug List (PDL)* and searchable *Formulary* provide coverage details and limitations, including PA, quantity limits, age limits or step therapy, and a direct link for *Clinical Criteria*.
- The searchable *Formulary* is provided by Formulary Navigator™* and is the same tool used by all Medicaid MCOs and fee-for-service.
- The *PDL* can be found on our provider website at [**insert provider website**] > Eligibility & Pharmacy > Pharmacy Information > *Preferred Drug List*.
- The searchable *Formulary* can be found on our provider website at [**insert provider website**] > Eligibility & Pharmacy > Pharmacy Information > Medicaid formulary, drug criteria and limitations.

Quarterly Formulary updates:

Wellpoint continues to prioritize making the pharmacy prior authorization (PA) process and the *Formulary* easier to navigate. With this in mind, we offer the tools below for our providers:

- Quarterly *Formulary* updates are sent to providers, highlighting any upcoming *Formulary* or edit changes.
- The current quarterly *Formulary* update can be found on our provider website under *Communications* and then select **Archives**.
- All *Clinical Criteria* are developed to help guide clinically appropriate use of drugs and therapies and are reviewed and approved by the Pharmacy and Therapeutics Committee, which is an independent and external committee including various disciplines:
 - If you have questions or feedback, please email druglist@ingenio-rx.com.

Real-time benefit check:

- As part of the electronic prescribing process, providers can access real-time, patient-specific prescription drug benefit information within the electronic medical record (EMR). Information within the EMR system includes:
 - The *Formulary* status of selected medication.
 - The pricing of medication at a retail and mail-order pharmacy.

- Formulary alternatives.
 - Coverage alerts and limitations.
- Providers should contact their IT department or EMR Customer Support with questions regarding access to this functionality and if any upgrades to EMR software may be required.

What if I need assistance?

If you have questions about this communication or need assistance with any other item, contact your assigned Provider Experience associate or call Provider Services at **833-707-0868**, Monday through Friday, 8 a.m. to 6 p.m. ET.