

Overpayment Refund Notification Form

For overpayment refunds to be processed in a timely manner, please submit a completed form with all refund checks and supporting documentation. If the refund check you are submitting is a Wellpoint check, please include a completed form specifying the reason for the check return.

Provider name/contact:				
Contact phone number:		Provider	ID:	
Provider tax ID:		Subscribe	Subscriber ID:	
DCN number (displayed on the CCU letter:		·		
Membername:				
Member account number:				
Date of service:	[to]	Total bille	ed charges:	\$
Total check amount:	\$			
Claim numbers:				
Reason for refund or ch	eck return:			
☐ Wellpoint letter	□ Du	plicate payment	□ Bil	led in error/adjusted
\square Incorrect provider		yment error	char	ge
□ Incorrect member	□ Ne	gative balance	insur liabil	ther health ance/third party ity ontract rate change
Other:				

All refund checks should be mailed with a copy of this form to:

[Title/headline] Page 2 of 2

Wellpoint
P.O. Box 933657
Atlanta, GA 31193-3657

Once the Cost Containment Unit (CCU) from Wellpoint has reviewed the overpayment, you will receive a letter explaining the details of the reconciliation. Thank you for completing this Overpayment Refund Notification Form.