

MCO Name:

Wellpoint (Formerly Amerigroup)

Last Date Updated:

SFY 7-1-2024 through 6-30-2025

Status	Provider Specialty	Configuration Title	Date Issue/Activity Identified	Identified by whom?	New or Repeat Issue/Activity?	Issue/Activity Description	Resolution Description	Number of Providers Affected	Number of Claims Affected	Estimated Dollar Impact	Expected Close Date	Closed Date
Open	Hospitals	Critical Access Hospital	6/24/2025	Medicaid	Routine	Wellpoint is in receipt of 59330 - IA 2025/Rate Update 06-24-25 Critical access hospitals Version 9.1	Configuration updates and subsequent claims reprocessing (if applicable).	9	TBD	TBD	8/24/2025	
Open	Hospitals	Critical Access Hospital	6/24/2025	Medicaid	Routine	Wellpoint is in receipt of 58864 - Critical Access Hospital -- Version 9.0	Configuration updates and subsequent claims reprocessing (if applicable).	86	TBD	TBD	8/24/2025	
Open	CCBHC	Iowa Rate Change: CCBHC Rates	6/20/2025	Medicaid	Routine	Wellpoint is in receipt of Iowa Rate Change: CCBHC Rates	Configuration updates and subsequent claims reprocessing (if applicable).	10	TBD	TBD	8/20/2025	
Open	NF, HCBS, CRNS	Iowa Rate Change	6/18/2025	Medicaid	Routine	Wellpoint is in receipt of Iowa Rate Change: Rate Update 6-18-2025. The weekly file has rates for: 1 NF Rate update due to an appeal (1/1/24) 8 HCBS Providers (5 with multiple procedure codes) (7/1/24-3/1/25) 8 CRNS Providers - 10/1/24	Configuration updates and subsequent claims reprocessing (if applicable).	17	TBD	TBD	7/30/2025	
Open	HCBS	HCBS Billing Code	6/17/2025	Medicaid	Routine	Wellpoint is in receipt of HCBS Billing Code Chart Correction 05.20.2025	Configuration updates and subsequent claims reprocessing (if applicable).	All	TBD	TBD	7/25/2025	
Open	Hospitals	Hospital Base Rates	5/30/2025	Medicaid	Routine	Wellpoint is in receipt of Hospital Base Rates and CCR_Inpatient (05.19.2025)	Configuration updates and subsequent claims reprocessing (if applicable).	37	TBD	TBD	7/27/2025	
Open	Hospitals	FINAL_DRG_Weights	5/30/2025	Medicaid	Routine	Wellpoint is in receipt of FINAL_DRG_Weights_100124	Configuration updates and subsequent claims reprocessing (if applicable).	All	TBD	TBD	8/30/2025	
Open	Telehealth	Approved Telehealth Services	5/30/2025	Medicaid	Routine	Wellpoint is in receipt of 20250530_Aproved Telehealth Services	Configuration updates and subsequent claims reprocessing (if applicable).	All	TBD	TBD	7/30/2025	
Closed	GEMT	Iowa Rate Change: GEMT Rates_5	6/20/2025	Medicaid	Routine	Wellpoint is in receipt of Iowa Rate Change: GEMT Rates_5	Configuration updates and subsequent claims reprocessing (if applicable).	16	0	na	8/20/2025	6/27/2025
Closed	Hospitals	Critical Access Hospital -- Version 9.0	5/23/2025	Medicaid	Routine	Wellpoint is in receipt of Critical Access Hospital -- Version 9.0	n/a change is prospective	86	0	n/a	6/23/2025	6/10/2025
Closed	FQHC	FQHC rates Version 12.5	5/23/2025	Medicaid	Routine	Wellpoint is in receipt of FQHC rates version 12.5	n/a change is prospective	2	0	n/a	6/23/2025	6/9/2025
Closed	Multiple	Rate Update 5/23/2025	5/23/2025	Medicaid	Routine	Wellpoint is in receipt of weekly updates: 1 NF Rate 4 HCBS Providers	Configuration updates and subsequent claims reprocessing (if applicable).	5	0	\$ -	7/23/2025	6/6/2025
Closed	Telehealth	Telehealth update 5/2/2025	5/19/2025	Medicaid	Routine	Wellpoint is in receipt of HHS posting as of May 2, 2025. In process for configuration on additional CPT codes 96127 and G2211.	Configuration updates and subsequent claims reprocessing.	All	0	\$ -	7/19/2025	5/19/2025
Closed	Multiple	Rate update 5/16/2025	5/16/2025	Medicaid	Routine	Wellpoint is in receipt of: 1 EPSDT rate effective 1/1/23 1 ICF.ID with 2 different rate effective dates. (1/1/25 & 7/1/25)	Configuration updates and subsequent claims reprocessing, if applicable.	1	8	\$ 27,347	7/9/2025	6/11/2025
Closed	FQHC	FQHC rates Version 12.4	5/2/2025	Medicaid	Routine	Wellpoint is in receipt of: Federally Qualified Health Center PPS Rates -- Version 12.4 -- Effective January 1 2025	Configuration updates and subsequent claims reprocessing.	3	0	\$ -	7/2/2025	5/15/2025
Closed	Multiple	Rate update 5/2/2025	5/2/2025	Medicaid	Routine	Wellpoint is in receipt of following updates: 1 RHC Provider 6/1/25 3 FQHC providers, each with 2 effective dates (range 8/1/24 - 5/1/25)	n/a change is prospective	13	0	n/a	7/2/2025	5/16/2025
Closed	FQHC	FQHC rates Version 11.5	5/2/2025	Medicaid	Routine	Wellpoint is in receipt of: Federally Qualified Health Center PPS Rates -- Version 11.5 -- Effective January 1 2024	Configuration updates and subsequent claims reprocessing.	1	0	\$ -	7/2/2025	5/15/2025
Closed	GEMT	GEMT Rates_4	5/2/2025	Medicaid	Routine	Wellpoint is in receipt of: GEMT Rates_4 effective 7/1/2025	n/a change is prospective	31	0	n/a	7/1/2025	5/16/2025
Closed	DME	Lifetime rentals	4/30/2025	MCO	New	HHS has updated the DME provider manual regarding rent to own. Oxygen and ventilators are excluded, however all others are rent to own. Configuration is in process.	Configuration updates and subsequent claims reprocessing.	All	0	\$ -	6/13/2025	5/15/2025
Closed	RHC	RHC rates -- Version 12.4	4/25/2025	Medicaid	Routine	Wellpoint is in receipt of Rural Health Clinic PPS Rates -- Version 12.4 -- Effective January 1 2025	Configuration updates and subsequent claims reprocessing.	1	21	\$ 3,115	6/25/2025	5/12/2025
Closed	HCBS	Rate update 4/25/2025	4/25/2025	Medicaid	Routine	Wellpoint is in receipt of weekly rate updates: 3 HCBS Providers (2 with multiple codes)	n/a change is prospective	3	0	n/a	6/5/2025	5/5/2025
Closed	Multiple	Rate update 4/21/2025	4/21/2025	Medicaid	Routine	Wellpoint is in receipt of weekly rate updates: 1 Special Population NF Exception to Policy Rate (Update to previously submitted rates effective 7/1/24)	Configuration updates and subsequent claims reprocessing.	7	0	\$ -	6/21/2025	5/7/2025
Closed	Hospitals	April 2025 Addendum B	4/18/2025	Medicaid	New	HHS posted the Addendum B on 4/18/2025. In process with Optum for configuration.	Configuration updates and subsequent claims reprocessing.	All	40	\$ 15,083	6/15/2025	5/21/2025
Closed	Multiple	Info Letter 2678-[FFS]/Backup Ventilator Claim Submission	4/18/2025	Medicaid	New	Iowa Medicaid reimburses primary ventilators with CPT codes E0465 (invasive) and E0466 (noninvasive). Backup ventilators are also eligible for reimbursement upon prior authorization to confirm medical necessity. To ensure	n/a change is prospective	All	0	n/a	6/18/2025	5/2/2025
Closed	Telehealth	Telehealth modifier 95	4/14/2025	MCO	Routine	Wellpoint received further clarification from HHS regarding the modifier requirement. It appears that HHS has designated only a few specific codes that require modifier 95, (like certain Home Health G codes), marked with	Configuration updates and subsequent claims reprocessing.	All	5,519	\$ 377,428	5/24/2025	5/22/2025
Closed	Multiple	Rate update 4/14/2025	4/14/2025	Medicaid	Routine	Wellpoint is in receipt of weekly rate updates: 8 RHC	n/a change is prospective	37	0	n/a	6/14/2025	4/30/2025
Closed	Multiple	Rate update 4/7/2025	4/7/2025	Medicaid	Routine	Wellpoint is in receipt of weekly rate updates: 30 RHC 2 Special Population NF Providers. There was an issue with provider numbers for one of them last week. This is	Configuration updates and subsequent claims reprocessing.	38	164	\$ 326,609	6/2/2025	5/12/2025
Closed	GEMT	GEMT Rates_3	4/7/2025	Medicaid	Routine	Wellpoint is in receipt of GEMT file with 16 Providers for 7/1/2025.	n/a change is prospective	16	0	n/a	6/7/2025	4/22/2025
Closed	Multiple	Rate update 4/1/2025	4/1/2025	Medicaid	Routine	Wellpoint is in receipt of weekly rate updates: 1 Special Population NF Provider 25 HCBS Providers (48 different codes)-- These are all updates of previously transmitted rates.	n/a change is prospective	26	0	n/a	6/1/2025	4/25/2025
Closed	Multiple	Rate update 3/28/2025	3/28/2025	Medicaid	Routine	Wellpoint is in receipt of weekly rate updates: 18 RHC Providers 5 FQHC Providers	Configuration updates and subsequent claims reprocessing.	1	22	\$ 17,889	5/28/2025	4/30/2025
Closed	Multiple	Rate update 3/25/2025	3/25/2025	Medicaid	Routine	Wellpoint is in receipt of weekly rate updates: 1 ICFMC Provider -- It is an update of a previously sent rate 2 HCBS Providers (Both with multiple codes, one with multiple years and multiple codes)	Configuration updates and subsequent claims reprocessing.	3	4	\$ 5,007	5/25/2025	4/23/2025
Closed	Multiple	ICF.ID rates for MCOs	3/25/2025	Medicaid	Routine	This is the annual update of ICF.ID rates effective 7/1/2025. This has all rates for 7/1/2025 for all but 2 facilities. Those will be provided when the cost reports used to establish the rate are finished.	n/a change is prospective	61	0	n/a	5/25/2025	4/23/2025
Closed	Multiple	Rate Update 3/14/2025	3/14/2025	Medicaid	Routine	Wellpoint is in receipt of weekly rate updates: 63 RHC Providers	n/a change is prospective	83	0	n/a	5/14/2025	4/16/2025
Closed	Hospitals	January 2025 Addendum B updates/part 2	3/11/2025	Medicaid	Routine	Wellpoint is in receipt of the January 2025 quarterly updates made to the hospital outpatient fee schedules/Addendum B, received March 11th. Final configuration is to be completed with claims reprocessing	Reprocessing of all claims	ALL	31	\$ 449	4/18/2025	4/4/2025
Closed	Chiropractors	Chiropractic denials	3/7/2025	MCO	New	Wellpoint became aware of invalid denials based on a edit in place to limit radiology codes for chiropractors. Edit was fixed 3/20/2025 and claims are being reprocessed to correct.	Reprocessing of all claims	287	654	\$ 9,130	4/20/2025	3/28/2025
Closed	Multiple	Rate Update 3/7/25	3/7/2025	Medicaid	Routine	Wellpoint is in receipt of weekly file has rates for:	Configuration updates and subsequent claims reprocessing.	31	0	n/a	5/7/2025	3/20/2025
Closed	Multiple	GEMT file with 16 Providers for 7/1/2025	3/7/2025	Medicaid	Routine	Wellpoint is in receipt of GEMT file with 16 providers for 7/1/2025. This project may take more than 30 days as we are prioritizing projects that have effective dates in the past. This one will be done far in advance of 7/1/25.	Configuration updates and subsequent claims reprocessing.	16	0	n/a	5/7/2025	4/1/2025
Closed	Maternal Health Centers	Code H0046	3/6/2025	MCO	New	Wellpoint identified a defect in authorization waiver that is missing the Plan ID on claim and is not applying the override. Short-term fix is a manual override is in place.	Reprocessing of all claims	5	0	\$ -	5/2/2025	4/14/2025
Closed	Multiple	Rate update 2/28/2025	2/28/2025	Medicaid	Routine	Wellpoint is in receipt of the rate updates for: 8 RHC Providers 5 EPSDT Providers with multiple services and multiple effective dates	Configuration updates and subsequent claims reprocessing.	18	0	n/a	4/27/2025	3/27/2025
Closed	Multiple	Rate Update 02/21/2025	2/21/2025	Medicaid	Routine	Wellpoint is in receipt of 6 RHC Providers 1 EPSDT Provider with an exception to policy rate effective 9/1/24 and the replacement rate after the ETP	Configuration updates and subsequent claims reprocessing.	13	0	\$ -	4/23/2025	3/31/2025
Closed	Multiple	Rate Update 2/14/2025	2/14/2025	Medicaid	Routine	Wellpoint is in receipt 1 RHC Rate 15 FQHC Rates	Configuration updates and subsequent claims reprocessing.	38	0	n/a	4/14/2025	3/18/2025
Closed	Multiple	Federally Qualified Health Center PPS Rates -- Version 12.3 -- Effective January 1 2025	2/14/2025	Medicaid	Routine	Federally Qualified Health Center PPS Rates -- Version 12.3 -- Effective January 1 2025	Configuration updates and subsequent claims reprocessing.	26	14	\$19,284.12	4/18/2025	3/18/2025
Closed	Multiple	Rural Health Clinic PPS Rates -- Version 10.4 -- Effective January 1 2023 and Rural Health Clinic PPS Rates -- Version 12.3 -- Effective January 1 2025	2/14/2025	Medicaid	Routine	Wellpoint is in receipt RHC/PPS rates - Version 10.4 effective 1-1-23 and Version 12.3 effective 1-1-25	Configuration updates and subsequent claims reprocessing.	1	175	\$ 23,037.85	4/7/2025	3/26/2025
Closed	Hospitals	January 2025 Addendum B updates/part 1	2/10/2025	Medicaid	Routine	Wellpoint is in receipt of the January 2025 quarterly updates made to the hospital outpatient fee schedules/Addendum B, received February 10th. Final configuration and claims reprocessing completed.	Reprocessing of all claims	All	0	\$ -	3/18/2025	3/3/2025
Closed	Multiple	Federal & Rural Health Clinic PPS Rates -- Version 12.2	2/7/2025	Medicaid	Routine	Wellpoint is in receipt Federal & Rural Health Clinic PPS Rates -- Version 12.2	Configuration updates and subsequent claims reprocessing.	6	614	\$ 582,582.52	4/19/2025	4/14/2025
Closed	Multiple	New GEMT Ambulance Rates and New AGAG Eff 7/1/2025	2/7/2025	Medicaid	Routine	Wellpoint is in receipt New GEMT Ambulance Rates and New AGAG Eff 7-1-2025	Configuration updates and subsequent claims reprocessing.	8	17	\$ 148.07	4/19/2025	3/25/2025
Closed	Multiple	Rate update 2/7/2025	2/7/2025	Medicaid	Routine	Wellpoint is in receipt of rate updates for: 2 NF rates (CHOWs) 1 Special Population Rate	Configuration updates and subsequent claims reprocessing.	13	0	\$ -	4/12/2025	3/12/2025
Closed	Hospitals	Emergency Room	2/6/2025	Medicaid	New	Wellpoint identified a flaw in our system editing unique to emergency room claims. There was an edit misfiring, denying claims for missing revenue & procedure code combination. This error occurred with revenue code 0450	Reprocessing of all claims	185	4,002	\$ 741,115	3/6/2025	3/1/2025
Closed	All	Wellpoint Iowa Claims and Billing Guidance Update	1/15/2025	MCO	Routine	Wellpoint has our Claims and Billing Manual. We invite you to review the changes designed to streamline essenti	n/a	All	n/a	n/a	1/15/2025	1/15/2025
Closed	Telehealth	Telehealth System Review	1/1/2025	Medicaid	Routine	Wellpoint conducted a comprehensive review of the changes to the HHS-approved telehealth procedure code list. This evaluation ensured that the correct procedure codes are eligible for reimbursement as telehealth	Reprocessing of all claims	50	2,039	\$ 74,034	3/10/2025	2/28/2025
Closed	Providers submitting corrections	Corrected Claims Handling	12/5/2024	MCO	New	Wellpoint utilizes an editing program to help assist claims analyst in processing some corrected claims, by scannin	System edits were resolved on 12/7/2024. Wellpoints is working on reprocessing all impacted	225	880	\$ 352,689	2/7/2025	2/6/2025

Closed	Hospital Outpatient	Outpatient Code Edit Denials (OCE); #65- revenue code not recognized by Medicare.	12/1/2024	MCO	New	Wellpoint has developed a systemic solution that will allow claims to be reprocessed from received dates June 20	Reprocessing of all claims after long term fix is complete	8	253	\$	84,496	2/7/2025	1/13/2025
Closed	Hospice	October 2024 Hospice Rates Updates	11/20/2024	Medicaid	Routine	Wellpoint received the updated Hospice Wages from HHS on 11/20/2024. Wellpoint is working toward updating configuration and will reprocess all otherwise clean claims billed in accordance with the new rates.	Reprocessing of all claims	87	45,646		TBD	2/8/2025	1/18/2025
Closed	Hospitals and clinics	HHS Iowa Medicaid Provider Master File issue	11/11/2024	MCO	New	Wellpoint was notified by HHS that they have identified an error with the Medicaid Provider Master File regarding providers terminating inappropriately. HHS is working to identify the completion of the fix for this	Notice	TBD	n/a		n/a	n/a	11/25/2024
Closed	Hospitals, clinics, pharmacies	2024- 2025 Season Influenza vaccine fee schedule updates	11/5/2024	Medicaid	New	Wellpoint picked up the new vaccinations codes (including 90653,90656,90657,90658,90660,90661,90662,90673); as they were updated to the DHS open fee schedule on	Reprocessing of all claims	1,347	4,601		23,481	1/6/2025	12/2/2024
Closed	PMICs, PRCT, B3, Crisis response	Revenue Codes 1001 and 1002 reimbursement changes	11/1/2024	MCO	Routine	Wellpoint will soon begin implementing the guidelines outlined in informational letters 1639 and 2156, which emphasize proper billing practices. As a result, please be aware that claims submitted with revenue codes 1001	Notice effective 1/1/2025	12	n/a		n/a	1/31/2025	1/17/2025
Closed	Physicians	Code 66984 denials in error	11/1/2024	MCO	New	Wellpoint became aware of procedure code 66984 is being denied as a noncovered benefit on member's Medicaid plan which is in error since it is payable for ASC and Physician services.	Reprocessing of all claims	5	2	\$	-	12/26/2024	12/21/2024
Closed	Medical Pharmacy	Place of service updates to J Codes reimbursement	11/1/2024	MCO	Routine	Effective January 1, 2025, Wellpoint will be aligning with HHS regarding the acceptance and payment of medical injectables/"J codes" respective to their allowed place of service based upon clinical appropriateness. This	Notice effective 1/1/2025	TBD	n/a		n/a	2/28/2025	1/29/2025
Closed	Lab	Temporary Over Applied CLIA Edits, r92 - Missing or invalid CLIA number denials	10/29/2024	MCO	New	There was deployment of an enhanced CLIA edit released on September 13, 2024. It was discovered that there was a temporary defect in the editing in the claims received from 9/13/2024 through 9/25/2024. This defect	Reprocessing of all claims	13	21	\$	1,398	11/8/2024	10/31/2024
Closed	Ambulatory Surgical Centers (ASC)	Invalid Benefit Denials, procedure G0121 for Ambulatory Surgical Centers	10/22/204	MCO	New	System updates will be required to allow the reimbursement of procedure code G0121 when billed in POS 24 by	Reprocessing of all claims	All	89	\$	2,831	12/26/2024	12/5/2024
Closed	Professional Claims billed via Telehealth	Professional Claims billed via Telehealth	10/21/2024	MCO	New	Discovery is made there are necessary benefit edits to allow code 99204 to be reimbursed as a telehealth service.	Reprocessing of all claims	All	18	\$	2,950	12/8/2024	11/21/2024
Closed	Hospitals	E&M Code Rate Changes	10/9/2024	Medicaid	New	As noted in IL 2636, HHS identified an error on certain fee schedules that resulted in rates being noted on E&M p	Over payments	All	197,402		overpayments (\$4,118,887.36)	2/28/2025	2/5/2025
Closed	Hospitals	October 2024 Addendum B Updates	10/1/2024	Medicaid	Routine	Wellpoint is in process to the October 2024 quarterly updates made to the Hospital Outpatient fee schedules/Addendum B. The updates were posted to HHS website on October 23, 2024, and were made	Reprocessing of all claims	All	2,181	\$	194,152	1/3/2025	12/24/2024
Closed	Caregiver	i33 denials	9/18/2024	MCO	New	Wellpoint is in the process of updating a clinical edit to allow reimbursement of the CPT 97550 when billed with '	Reprocessing of all claims.	5	8	\$	383	11/27/2024	11/6/2024
Closed	Hospitals	Emergency room copays	9/13/2024	MCO	New	Wellpoint recently became aware that a component of our emergency room editing is going to need a system fix.	Reprocessing of all claims.	46	81	\$	3,400.00	11/15/2024	10/22/2024
Closed	Open fee schedule	July 2024 open fee schedule update 9/9/2024	9/9/2024	HSS	Routine	Wellpoint received update effective July 1, 2024 including NP=Nurse Practitioner, PA=Physician Assistant, DME=D	Reprocessing of all claims.	All	96,819	\$	148,848	12/30/2024	11/27/2024
Closed	Home Health	Home Health CBSA Updates- Logic Update and select provider corrections	8/30/2024	MCO	Routine	Wellpoint at the guidance of HHS modified our CBSA logic to reimburse Home Health LUPA reimbursements in ac	Reprocessing of all claims.	5	1,842	\$	854,469.34	10/7/2024	10/7/2024
Closed	Hospitals	July 2024 off cycle updates to 96380 and 96381	8/26/2024	HSS	Routine	The Department of Health and Human Services (HHS) informed Wellpoint on August 26, 2024, that the updated J	Reprocessing of all claims.	All	1613	\$	13,779.36	10/26/2024	10/11/2024
Closed	Hospitals	Mammogram procedure code 77067	8/16/2024	MCO	New	Wellpoint became aware of two issues around mammogram procedure code 77067. 1-was not allowing professio	Reprocessing of all claims.	All	1230	\$	114,217.76	10/23/2024	10/29/2024
Closed	PHD	K85 PHD denials	7/29/2024	MCO	New	In 2020, Wellpoint set in place a system for editing to guarantee that behavioral claims payments were in alignment with the actual licensing and credentialing level of the providers. However, some flaws in this system	Reprocessing of all claims.	19	139	\$	8,110.00	11/18/2024	11/18/2024
Closed	ABA, Crisis, Subacute, ACT	July 2024 Rate Updates for ABA (Applied Behavior Analysis) Rate Updates, Crisis Response, Subacute, and ACT (Assertive Community Treatment) services and subsequent claims	7/29/2024	MCO	Routine	Iowa Info Letter: 2613-MC-FFS Rate Increases are presently in flight to be configured and updated in our claims processing system. All clean claims submitted with billed charges in accordance with rate updates will be	Reprocessing of all claims.	All	TBD		\$359,910	9/22/2024	9/18/2024
Closed	Home Health	July 2024 Home Health LUPA Fee Schedule Updates and claims reprocessing	7/28/2024	MCO	Routine	Iowa HHA (Home Health Aide) LUPA Rates Effective July 1, 2024- CBSA rate updates. Configuration of rate updates currently in process with claims reprocessing of clean claims to follow	Reprocessing of all claims.	All	TBD		\$82,599	9/28/2024	9/5/2024
Closed	Copays/cost sharing edits	Copays/cost sharing edits	7/25/2024	MCO	New	Wellpoint is ensuring that copays and cost sharing edits that were recently changed are correct and not applying edits incorrectly or out of scope. Reprocessing of any incorrect claims is being researched and	Reprocessing of all claims.	11	4,002		\$404,848	9/23/2024	9/12/2024
Closed	HCBS	July 2024 Rate Update HCBS Waiver and claims reprocessing	7/9/2024	MCO	Routine	Wellpoint received update HCBS Waiver hard coded rates (contractual and state supplied) effective 7.1.24. H2015 and H2015 HI should be increased by 9%. All other HCBS services should increase by 4.1% for	Reprocessing of all claims.	All	59,000	\$	1,370,993.98	9/22/2024	9/27/2024
Closed	Enabling Technology; Info Letter 2588	Enabling Technology; Info Letter 2588	7/9/2024	MCO	New	Wellpoint is continuing configuration efforts on IL 2588 that was effective June 4, 2024. We anticipate configuration to be completed by 7/31/24 and will post updates here as they are available. Claims are being	Reprocessing of all claims.	0	0		\$-	8/31/2024	8/13/2024
Closed	Duplicate Emergency Room pre payments	Duplicate Emergency Room pre payments	7/9/2024	MCO	New	At times, Wellpoint conducts pre-payment audits to prevent paying claims that shouldn't be reimbursed. Howeve	Reprocessing of all claims that were denied in error.	37	1,393		\$159,232	8/9/2024	7/15/2024
Closed	Hospitals	Outpatient Hospital Base Rates update and claims reprocessing	6/21/2024	MCO	Routine	Outpatient hospital base rates effective 1/1/2024 received from HHS on 6.21.2024, system complete, with claims	Reprocessing of all claims. Expected close date is for under payments only.	All	TBD	\$	46,530.96	10/4/2024	10/4/2024
Closed	Physicians	Non-Emergent Reductions with referring physician (Field 76 on CMS-1450) 25% vs 50% reduction	6/15/2024	MCO	New	Currently, payments for some non-emergency claims are being reduced by 50% (rather than 25%) when there is a	Reprocessing of all claims that were reduced in error.	86	101,780	\$	912,887.37	10/19/2024	10/10/2024