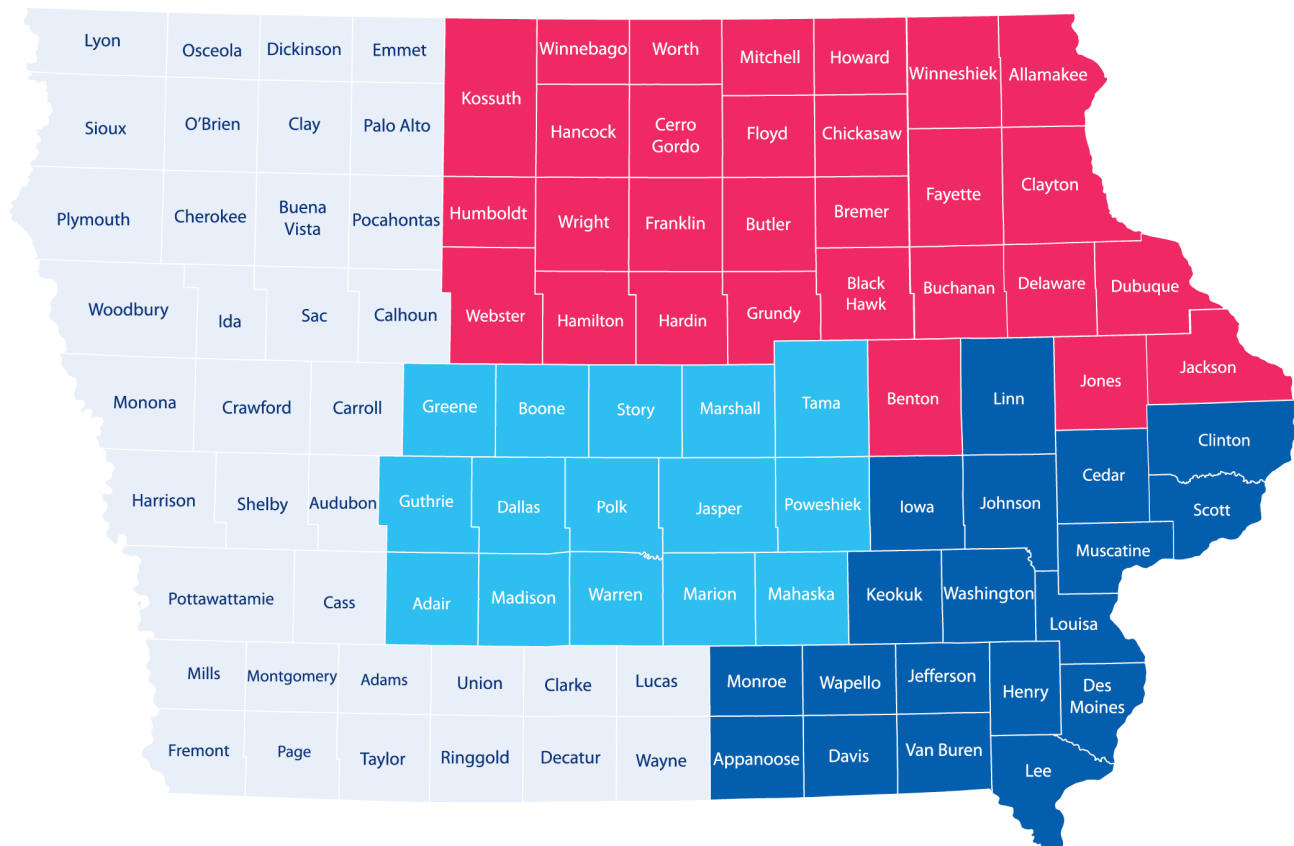


## Long-Term Services and Supports (LTSS) Iowa care provider representatives

Supporting our LTSS provider network: home- and community-based services (HCBS) waivers, long-term care, intermediate care facility for individuals with intellectual disabilities (ICF/ID), residential care facility (RCF), and community-based neurobehavioral rehabilitation services (CNRS)



Deb Long  
515-322-3400  
Debra.Long@wellpoint.com

Julie Ver Steegt  
515-322-6938  
Julie.Versteegt@wellpoint.com

Kelsey Cox  
319-582-3704  
Kelsey.Cox@wellpoint.com

Jessica Burns  
515-314-7608  
Jessica.Burns@wellpoint.com

If you have questions related to **individual consumer directed attendant care (ICDAC)**, email [CDACIntake@wellpoint.com](mailto:CDACIntake@wellpoint.com) or contact Provider Services at 833-731-2143.

<https://provider.wellpoint.com/ia>  
Coverage provided by Wellpoint Iowa, Inc.  
IAWP-CD-086895-25 July 2025



## Statewide resources and contact information

Public provider website: [provider.wellpoint.com/ia](https://provider.wellpoint.com/ia)  
Workforce development email: [IALTSSWorkforce@wellpoint.com](mailto:IALTSSWorkforce@wellpoint.com)  
LTSS provider training inquiries: [Iaprovidertraining@wellpoint.com](mailto:Iaprovidertraining@wellpoint.com)

### Manager, LTSS Provider Relations

Ben Kadolph  
[Ben.Kadolph@wellpoint.com](mailto:Ben.Kadolph@wellpoint.com)  
515-468-0218

### LTSS workforce development manager

The workforce development manager, an associate on the LTSS Provider Relationship Management team, is dedicated to fostering a skilled and robust workforce to ensure prompt and efficient service delivery. By actively collaborating with care providers and supporting their workforce initiatives, the workforce development manager plays an essential role in fortifying our network's capabilities.

Ashley Riedmueller  
[IALTSSWorkforce@wellpoint.com](mailto:IALTSSWorkforce@wellpoint.com)  
501-289-9297

### LTSS care provider educator

The care provider educator is dedicated to ensuring the LTSS care provider network has the resources, tools, and support necessary to deliver high-quality care to members.

Kelly Kratz  
[Kelly.Kratz@wellpoint.com](mailto:Kelly.Kratz@wellpoint.com)  
641-530-5468